

First Intl Bank & Trust Google Deletion Policy

Below you will find detailed steps on how to proceed with any requests to delete your online account and information specific to the data being removed and retained during this process. This data is temporarily retained for fraud prevention and in accordance with laws and regulations governing bank data retention periods.

How to Delete your First Intl Bank & Trust Digital Banking Account

To delete your online banking account with FIBT, please contact us at 1-800-359-8092. The user's online banking profile, username, and password would be deleted upon request.

Digital Banking Data Deletion

When you request the deletion of your digital banking account the following will happen:

- **App Data**
 - Your digital banking profile will be deleted; your username will no longer be associated to your financial accounts, personal data, or app settings.
 - Your digital banking profile will be deleted; you will not be able to access digital banking in the mobile app **or** via online banking. You will need to re-enroll to use digital banking services if your account remains open.
 - Configured alert preferences will be deleted.
 - Scheduled one time and recurring bill payments will be cancelled.
 - Scheduled one time and recurring transfers will be cancelled.
 - Accounts enrolled in electronic statements will need to be returned to paper delivery, which may result in a fee.

- **Personal Information**
 - Your personally identifiable information such as your name, email address, and phone number will be temporarily retained in our internal system for fraud prevention and to comply with data retention and audit requirements.

- **Transaction History**
 - Records of transactions conducted within the app will be temporarily retained in our internal system for fraud prevention and to comply with data retention and audit requirements.

- **App Usage Data**
 - Records of your activity and usage within the mobile application will be temporarily retained in our internal system for fraud prevention and to comply with data retention and audit requirements.